

Buffalo Airport Procedures

All Buffalo Airport pick-ups Are made at the bottom of the escalator or in the limousine lot (during heighten security alerts). Chauffeurs will be posted at one of these areas with the clients name and your name on a sign. Clients should be given our/ yours number incase they miss chauffeur

Buffalo Airport travel time from Buffalo Suburbs to the airport is approximately 1/2 hour ,(35 minutes during rush hour). In addition to this, boarding for most flights is 20-30 minutes prior to departure time, If client has luggage, Plus check-in we recommend another 20-35 minute (also note rush hour times can except lines). So passengers should arrive 45-min to 1 hour prior to scheduled flight departure times. So Pickup times need to be 1 ¼ to 1½ hours prior to scheduled flight departure times. This time frame is for Buffalo and a 15-mile radius of the city. Please advise your clients.

- 1) Exit plane and gated area
- 2) Head towards baggage claim, Passing by security check point for passengers entering gates
- 3) Look for chauffeur holding sign saying your first initial and last name.

Toronto Airport pickup procedures

All Toronto Airport pick-ups Are made through the Compound only. We do not meet clients at the gate. Clients will be advised by the chauffeur or in advance by the reservationist of the parking compound procedures.

Toronto Airport travel time from Buffalo is approximately 2 hours during the summer months, and 2.5 hours during the winter months. In addition to this, all airlines require that all international traveling passengers arrive two hours prior to there flights. So Pickup times need to be four (4) hours prior to scheduled flight departure times. This time frame is for Buffalo and a 15-mile radius of the city. Please

- 1) Pickup your luggage
- 2) Go through Customs & immigration
- 3) Go outside the terminal
- 4) See commissioner at the pre-arranged limousine booth, give him/her your name and ask him/her to call the parking compound for Giorgio's Limousine Service to pick you up.

Jamestown/Niagara Falls Airport pickup procedures

All Jamestown/ Niagara Falls Airport pick-ups Are meet just beyond the security check point driver will have clients name and your companies name on sign.

Niagara Falls Airport travel time from Suburbs to the airport is approximately 1/2 hour ,(35 minutes during rush hour). In addition to this, boarding for most flights is 30 minutes prior to departure time, If client has luggage, Plus check-in we recommend another 45 minute (also note rush hour times can except lines). So passengers should arrive 1.25 hour prior to scheduled flight departure times. So Pickup times need to be 1 ¼ to 1½ hours prior to scheduled flight departure times
Jamestown is approx 20 minutes from the city of Jamestown and 1.5 hrs from Buffalo

- 1) Exit plane you will be greeted at gate or beyond the security check point.
- 2) Look for chauffeur holding sign saying your first initial and last name.

Rochester Airport pickup procedures

Rochester travel time is 1.15 hours from Buffalo and 20 min from the City of Rochester

- 1) Exit plane head to baggage claim area, then call 1-800-695-5515 and inform dispatch
 - 2) Of your arrival they will then direct you to your driver
 - 3) Your chauffeur will have a sign saying your first initial and last name.
- If passenger misses chauffeur with sign, have them call our local number 716—683-7455